

# WNS SOUTH AFRICA

## ABOUT US

WNS Global Services SA (Pty) Ltd has been in operation since 2003 and we have built a reputation as the industry leader for Business Process Management (BPM) in South Africa. We are a strategic partner who co-creates with clients to deliver a full range of basic to complex processes from our seven delivery centres across South Africa, employing 4000+ people.

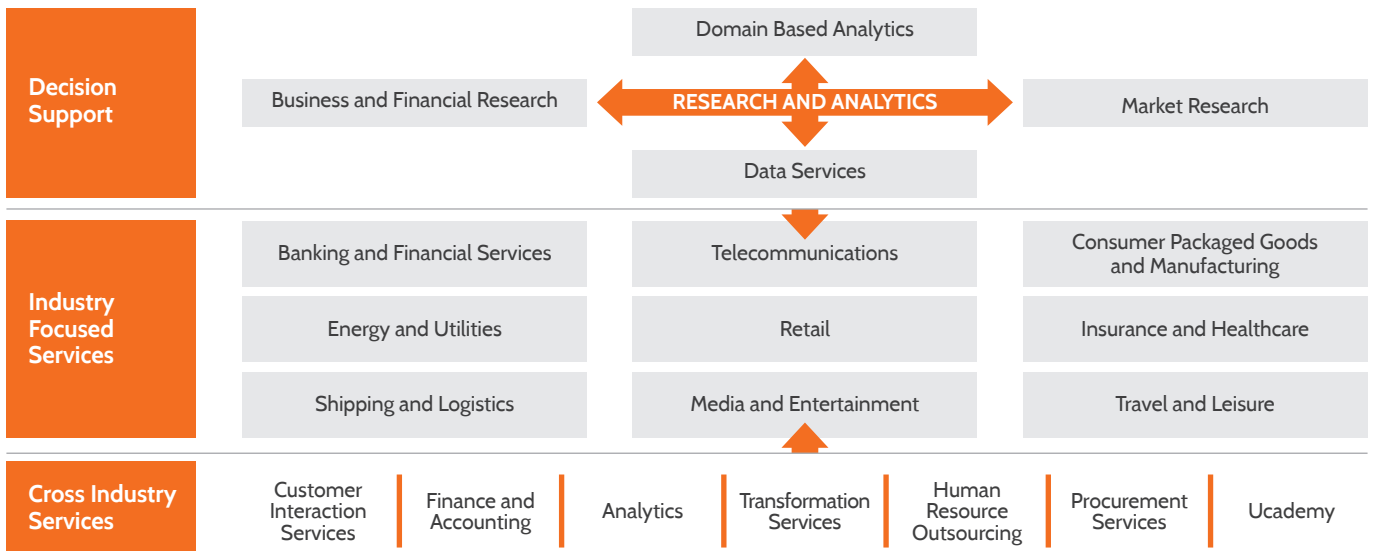
ESTABLISHED in <b>2003</b>	<b>20+</b> CLIENTS	<b>4850</b> SEATS	<b>100%</b> OWNED SUBSIDIARY	<b>7</b> DELIVERY CENTRES	CAPE TOWN DURBAN PRETORIA PORT ELIZABETH
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## WNS GLOBALLY

Established 1996 | 350+ Clients | 650+ Processes | \$2.3B+ MARKET CAP | 57 Centres | 38 000 Employees | 13 Countries

<p>🔍 <b>INDUSTRY-FOCUSED</b></p> <p>Our industry-focused approach to solutions allows us to help our clients achieve their business goals.</p>	<p>🔍 <b>TECH-ENABLED</b></p> <p>Our solutions harness our technology platforms to drive insights and greater efficiencies.</p>	<p>🔍 <b>CLIENT-CENTRIC</b></p> <p>We align our people, processes and delivery network according to our clients' businesses for impactful strategic outcomes.</p>
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## END-TO-END VALUE DELIVERY



## DIFFERENTIATORS AND ACCREDITATIONS

A Client-Centric, Compliant, Technology-led Global BPM Partner, with 99% localised delivery. Our service delivery and partnership approach is underpinned by our strong Value Proposition of **Transformational Evolution**.

<p><b>COMPLIANT</b></p> <p>Level 3 B-BBEE   BPO Hub for Africa   Registered BPO Academy - Ucademy   Registered Financial Services Provider   ISO 27001 certified   PCI - DSS compliant   SSAE 16 / ISAE 3402 compliant   SOX Compliant   Full compliance with Occupational Health and Safety Act</p>	<p><b>CLIENT CENTRIC</b></p> <p>We provide tailored solutions and services that solve business problems and enable clients to Outperform in their respective industries</p>	<p><b>GLOBAL PRESENCE</b></p> <p>WNS (Holdings) Limited (NYSE: WNS)</p> <p>57 Delivery Centres World Wide</p>	<p><b>99% LOCAL DELIVERY</b></p> <p>We create employment opportunities for a multigenerational workforce of industry specialists</p>	<p><b>TRANSFORMATIONAL EVOLUTION</b></p> <ol style="list-style-type: none"> <li>1. Diagnose</li> <li>2. Transition</li> <li>3. Stabilise</li> <li>4. Optimise &amp; Transform</li> </ol>
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