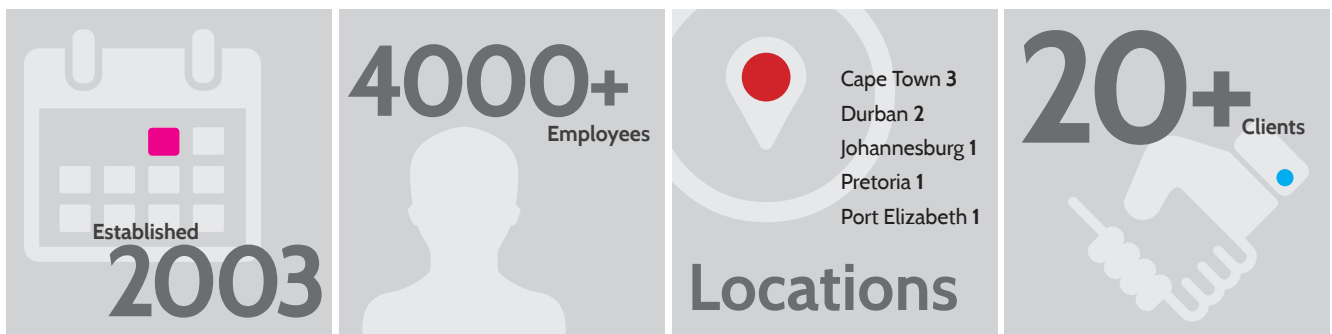


# WNS SOUTH AFRICA

## Fact Sheet

**ABOUT US:** WNS Global Services SA (Pty) Ltd has been in operation since 2003 and built a reputation as the industry leader for Business Process Outsourcing (BPO) in South Africa, with a growing footprint into Africa. We are a strategic partner for delivering a full range of basic to complex processes from our eight delivery centres across South Africa, employing 4000+ people.



- 🕒 **INDUSTRY-FOCUSED** Our industry-focused approach to solutions allows us to help our clients achieve their business goals.
- 🔧 **TECH-ENABLED** Our solutions harness our technology platforms to drive insights and greater efficiencies.
- 👤 **CLIENT-CENTRIC** We align our people, processes and delivery network according to our clients' businesses for impactful strategic outcomes.



### GLOBAL CORPORATE INFORMATION

Established	1996
Revenue	\$531 million in FY15/16
Employees	32 000+
Market Cap	\$1,59 billion in 2016
Clients	200+ global clients
NYSE listed	(NYSE:WNS)
Footprint	Global delivery network across 42 delivery centres in 13 countries

### INDUSTRIES

- | Banking & Financial Services
- | Healthcare
- | Insurance
- | Manufacturing
- | Retail and Consumer Packaged Goods
- | Shipping and Logistics
- | Telecommunications
- | Travel & Leisure
- | Utilities

### OUTSOURCING SOLUTIONS

- | Customer Interaction Services
- | Finance & Accounting Services
- | Research & Analytics Services
- | Human Resources Services
- | Legal Process Services
- | Transformation Solutions
- | Procurement Solutions
- | Risk Management Solutions
- | Professional Services

### DIFFERENTIATORS

- | Local delivery experience with global expertise
- | End-to-end BPO services
- | Flexible partnership approach
- | Transformation and process improvement experts
- | Business outcomes focussed
- | Steady state cost optimisation
- | Analytics driven

### ACCREDITATIONS

- | BPO Academy
- | Registered Financial Services Provider
- | PCI tier 1 compliant
- | Level 5 BBBEE + VAS contributor
- | Full compliance with Occupational Health and Safety Act



**CONTACT US** to learn more

Phone: +27 21 526 6789

Email: [mindsSA@wns.com](mailto:mindsSA@wns.com)

Website: [www.wns.co.za](http://www.wns.co.za)

# WNS

Extending Your Enterprise